

Wedding Terms & Conditions

1. A booking fee of £100.00 is required upon confirmation of your wedding booking date and secures our services on that date. This is to be done via bank transfer. The booking fee covers the initial work in providing a quotation. The booking fee is non-refundable but will be subtracted from your final invoice.
2. The final payment is due 4 weeks before the wedding date.
3. Cancellation or postponement after full balance is paid shall be non-refundable.
4. If the wedding is postponed before the final balance is paid then the booking fee will be transferred to your new date, providing this date is available by ourselves. We also reserve the right to amend the quotation if necessary.
5. Items hired will be collected the following day. All items hired must be collected by us or returned. If not a replacement fee for the item will be charged.
6. All fees will be clearly outlined in your quote and final contract, ensuring no hidden fees or nasty surprises!
7. As fresh flowers are a living product there are occasions that a particular flower may be unavailable. Whilst every effort is made to source the product sometimes we are unable to use a particular flower, in which case we reserve the right to use a similar flower in place of one previously chosen. All fresh flowers are subject to availability and stringent quality checks.
8. We order your flowers approx. 14 days before your wedding date, after that we may not be able to change the content and quantity.
9. Once the initial quotation has been given and booking fee paid the total amount cannot be reduced by more than 20%.
10. Cake flowers will be provided individually wired or as requested by your cake supplier. We are happy to add these to the cake but take no responsibility for any damage to icing.
11. If the booking fee has been paid you are accepting these terms and conditions.

Revised date 22nd November, 2023

